



NANPAO

Nan Pao Group

Stakeholder Engagement Policy

Stakeholder engagement is central to achieving sustainable development. Following the AA1000SES (2015) stakeholder engagement standard, Nan Pao identifies shareholders/investors, employees, customers, suppliers/contractors, society, and government as primary stakeholders. To build stronger, constructive relationships with stakeholders, the company has established the "Nan Pao Stakeholder Engagement Policy" and actively adopts the concept of double materiality.

Commitments

- Establish a "Stakeholder Identification" process to define the scope of affected stakeholders and assess the priority of engagement, with specific attention to identifying vulnerable groups or those potentially at a disadvantage, ensuring their voices are included in communication and decision-making processes.
- Ensure local stakeholders have access to participation, information, and communication channels.
- Provide a public complaint/grievance mechanism, actively establish communication channels with stakeholders, and designate responsible departments/personnel to handle complaints/grievances. This fosters trust and ensures follow-up, investigation, and response.
- Include suppliers and contractors within the scope of the stakeholder engagement policy and expect them to adhere to Nan Pao Resin's principles by establishing and implementing stakeholder engagement and grievance mechanisms in their own operations.

Actions

- Conduct stakeholder assessments to identify potential negative impacts on stakeholders, mitigate potential issues, and prevent conflicts.
- Establish open communication channels between Nan Pao Resins and stakeholders, such as corporate customer service emails, seminars, and community activities, to help stakeholders access information, ask questions, and express concerns.
- Provide a conducive environment (e.g., venues, equipment) for stakeholders to participate effectively in Nan Pao Resins' engagement processes.
- Collect information on emerging stakeholder concerns through various channels (e.g., visits, calls, or meetings), offering opportunities for stakeholders to express their views.

- Regularly survey and review stakeholder awareness of the company's engagement policies through internal meetings, encouraging units to exchange and share case studies, thereby enhancing stakeholder communication.

Chairman Wu Cheng-Hsien
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